One of Perth's longest-standing and most trusted travel agencies

Au Revoir Cruise & travel

Creating unforgettable holidays since 1968!



AU REVOIR TRAVEL
Dream-Explore-Discover

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T +61 8 9242 3339
E info@au-revoir-travel.com
A 319 Walcott Street Mt Lawley WA 6050
Open Monday to Friday 10am to 4pm

www.aurevoirtravel.com.au

WE'RE PROUD TO BE ATIA Accredited
Australian Travel Industry Association

We are delighted that you have booked your holiday through Au Revoir Travel. It is our pleasure to look after your travel arrangements and assist in creating a memorable holiday experience for you.

Au Revoir Travel Booking Terms & Conditions

Thank you for choosing Au Revoir Travel to arrange your holiday. We are delighted to look after your travel arrangements and are committed to providing professional advice, personalized service and assistance throughout your travel planning.

With over 50 years' experience in the travel industry you can rest assured that you are in safe hands! Our reputation and longevity in the Travel Industry has been built on providing exceptional quality service with real personal touches!

Our staff have over 100 years of experience working in the travel industry in WA! We are Proud to be an independent **'family owned & operated WA business'**

Please read these Booking Terms & Conditions carefully before making a booking.

By making a booking with Au Revoir Travel by telephone, email, in person, through our website or by any other method, you acknowledge that you have read, understood and agreed to be bound by these Booking Terms & Conditions.

These terms apply in addition to the terms and conditions of the airlines, cruise lines, tour operators, accommodation providers, wholesalers, insurers and other travel suppliers involved in your booking.

You must be 18 years of age or older to make a travel reservation with Au Revoir Travel.

1. OUR ROLE AS YOUR TRAVEL AGENT

Au Revoir Travel acts as a travel agent and intermediary.

We arrange travel products and services on your behalf with third-party travel providers, which may include airlines, cruise lines, tour operators, accommodation providers, car-hire companies, rail operators, wholesalers, insurance providers and other suppliers.

When you make a booking through us, you generally enter into:

- A contract with Au Revoir Travel for the booking, advisory and travel-planning services we provide; and
- A separate contract with the relevant Travel Provider for the travel product or service purchased.

The Travel Provider's own terms and conditions will apply to the relevant travel product.
Our role is to arrange your travel services and provide booking and advisory assistance. We do not ourselves operate the flights, cruises, tours, accommodation or other travel services supplied by third parties.

Nothing in these Terms & Conditions excludes, restricts or modifies any rights you may have under the Australian Consumer Law or other applicable legislation.

2. MAKING A BOOKING

A booking may be made by telephone, email, in person, through our website or by another method accepted by Au Revoir Travel.

A booking is not considered confirmed until:

- The relevant Travel Provider has confirmed availability;
- Any required deposit or payment has been received;
- The booking has been accepted by the Travel Provider; and Au Revoir Travel has provided written confirmation where applicable.

By making a booking, you authorize Au Revoir Travel to arrange the requested travel services on your behalf.
You are responsible for checking your booking confirmation, itinerary, names, dates, destinations, flight details, accommodation, inclusions and other booking information and advising us promptly of any errors.

3. PRICES, QUOTES AND PRICE CHANGES

Travel prices are subject to change until your booking has been confirmed and the required payment has been received.
Prices may change due to, among other things:
Airline fare changes; Accommodation rate changes; Cruise and tour price changes; Currency fluctuations; Fuel surcharges; Government taxes and charges; Airport taxes; Supplier surcharges; Changes in availability; Changes to exchange rates; and Other charges imposed by Travel Providers or government authorities.

Unless specifically confirmed in writing as a fixed price, a quotation should be regarded as subject to availability and price change until the applicable booking has been confirmed.

Dynamic pricing may apply to certain Travel Providers and products. Rates may change without notice and may increase or decrease before payment or confirmation.

Pricing changes
Prices for Travel Products displayed on our website or otherwise communicated to you are provided as an indicative guide only. Prices can vary due to peak travel periods, changes in surcharges, fees, taxes and or currency fluctuations. All prices quoted are not fixed until you receive written confirmation from us that your booking is confirmed.

4. PROFESSIONAL SERVICE FEES

Au Revoir Travel charges Professional Service Fees for the time, expertise and services involved in researching, planning, arranging, booking and managing your travel arrangements. To provide you with peace of mind, our fees support our commitment to ensuring your experience is expertly curated during the planning stages of your journey.

Our Professional Service Fees are separate from any fees, cancellation charges, amendment fees, deposits or non-refundable components imposed by Travel Providers.

Professional Service Fee Schedule

Service Fees	$80 Domestic Economy Class airfares or Rail bookings
	From $155 International airfare per person
	$105 Domestic/Trans-Tasman business class airfare per person
	From $205 International Business class airfare per person
	$85 Domestic/Trans-Tasman package, tour or cruise per booking
	$125 International package, tour or cruise per booking From $125 Low cost airline reservations $120 Per person for Trip-a-deal bookings $100 Per person for Luxury Escapes bookings
Detailed Itineraries & Trip planning	$250 Itinerary planning fee per booking (Credited towards your reservation deposit once booked)
Reservation Deposit	For all bookings a deposit of $200 per person at time of booking is required at time of booking and is non-refundable regardless of reason for cancellation (in addition to any Supplier deposits)
Amendment Fees Domestic	Changes to Domestic/Trans-Tasman bookings may incur a fee of $65 per person per booking in addition to the Travel Provider
Amendment Fees International	Changes to International bookings will incur a fee of $105 per person per booking in addition to the Travel Provider's/Supplier fees.
Cancellation Fees Domestic	Cancellations to Domestic/Trans-Tasman bookings including Accommodation reservations will incur a fee of $100 minimum per person in addition to the Travel Provider and credit card fees.

Cancellation Fees International	Cancellations to International bookings Au Revoir Travel will charge a minimum fee of $250 per person in addition to the Travel Provider's fees
Visa Lodgment **Travel Insurance Claims assistance**	$55 per visa in addition to consulate fees Visa Lodgment & Management This fee is in addition to any consulate fee, money orders or bank cheques that also may be applicable For Au Revoir Travel to assist you by supplying documents for your Travel Insurance Claim the fee is $100 per person
After Hours Service Fee	From $150 per person
Frequent Flyer Redemptions	$110 Per Person Redeem and book Frequent Flyer Reservations on your behalf for Domestic Travel $150 Per person Redeem and book Frequent Flyer Reservations on your behalf for International Travel

All fees are outlined in the Schedule of Professional Service Fees.

We may receive a commission, fee, rebate, gift or financial incentives from Providers, in respect of your booking. Any commission, gift, fee, rebate and/or financial incentive received by us from Providers in relation to your booking is non-refundable in the event of cancellation.

5. DEPOSITS

A minimum deposit of $100 per person may be required at the time of booking unless a different amount is specified by the relevant Travel Provider or advised by your Travel Consultant. Deposits may be non-refundable.

Some Travel Providers require deposits substantially higher than the Au Revoir Travel minimum deposit. In such cases, the Travel Provider's deposit requirements will apply.

Your Travel Consultant will advise you of the applicable deposit and payment requirements at the time of booking.

6. PAYMENT METHODS

Au Revoir Travel accepts payment by Electronic Funds Transfer and, where available, approved debit or credit card payment methods. Cash is also accepted.

Electronic Funds Transfer - Our preferred payment method is EFT



Au Revoir Travel Bank Details
ANZ Bank
BSB: 016-370
Account: 419282094

Please use your name or booking reference as the payment reference and email confirmation of your payment transaction receipt to your Travel Consultant.

Please note EFT payments may take up to three business days to be received and processed. Payments should therefore be made sufficiently in advance of the applicable payment due date.

Card Payments – From 1 October 2026

From 1 October 2026, Au Revoir Travel will not impose a separate surcharge for eligible credit, debit or prepaid card payments. This change reflects the card-network no-surcharge requirements commencing from 1 October 2026.

Au Revoir Travel continues to incur costs in accepting card payments. These costs form part of our overall business operating expenses and may be reflected in our overall pricing and Professional Service Fees.

Any fee charged directly by your bank, card issuer or financial institution, including a foreign-currency conversion fee, remains your responsibility. Au Revoir Travel will not add a separate card-payment surcharge to your booking.

IMPORTANT UPDATE

From 1 October 2026, new rules mean we will no longer be able to add a separate surcharge to cover the cost of processing card payments. We will still be charged that processing fee, but from that date we will need to absorb it ourselves.

For a small business like ours, these costs can make a real difference. Due to this we have had to make a change to your pricing structure. All prices quoted from now on are a Standard Price which allows for payment via Direct Deposit, Cash, Cheque, EFTPOS or Credit Card.

We will now be offering a discount of 1.5% for payments made by Direct Deposit, Cash or Cheque. The discount will be applied at the time of Final Payment only. Please note that existing bookings will remain the same.

Direct Deposit | Cash | Cheque will now be our preferred payment methods.

We'd really appreciate your support by using one of our preferred payment methods where it works for you.

We would like to assure you that this will not change the way we look after your bookings or the service that we provide. It is simply about making the payment options & methods sustainable for our small business in the long-term

7. PAYMENT DUE DATES

All payments must be received by the payment due date advised by your Travel Consultant or shown on your booking documentation.

Failure to make payment by the required due date may result in:

Cancellation of your reservation; Loss of any deposit paid; Loss of availability; Price increases;
Cancellation fees; and/or other fees imposed by the relevant Travel Provider.

Au Revoir Travel is not responsible for costs or losses arising because payment was not received by the applicable due date.

8. AMENDMENTS TO BOOKINGS

Changes to a confirmed booking may incur:

An Au Revoir Travel amendment/service fee; Travel Provider amendment fees; Airline or cruise line fees;
Fare or rate differences; Cancellation fees; Administration charges imposed by the Travel Provider; and/or any other applicable third-party charges. Au Revoir Travel Amendment Fees

These fees are in addition to any charges imposed by the relevant Travel Provider.
Please note that certain Airline Bookings, tours, cruises and accommodation bookings may not be able to be amended, due to the strict booking guidelines of the suppliers involved.

Once airline tickets have been issued, name changes may not be permitted and amendments may incur substantial costs. Your Travel Consultant will advise you of applicable costs where these are known at the time of the requested change.

9. CANCELLATIONS

If you need to cancel your booking, you must notify Au Revoir Travel as soon as possible preferably in writing.

Cancellation charges may include:

Au Revoir Travel cancellation/service fees; Travel Provider cancellation fees; Airline cancellation fees; Cruise line cancellation fees; Tour operator cancellation fees; Accommodation cancellation fees; Non-refundable deposits; Non-refundable airfares; Supplier penalties; and other applicable charges.

10. REFUNDS

Refunds are subject to the terms and conditions of the relevant Travel Provider.

Where a Travel Provider approves a refund, Au Revoir Travel will process the refund after the applicable funds have been received from that Travel Provider.

Au Revoir Travel does not control the processing time of airlines, cruise lines, tour operators, accommodation providers or other Travel Providers.

Refunds may therefore take considerable time to process. Airfares can contain multiple components and taxes, and not every component is necessarily refundable. Accordingly, the amount ultimately refunded may not be the same as the amount originally paid.

Au Revoir Travel's Professional Service Fees are generally non-refundable once the relevant service has been provided. Refunds will generally be processed using the original payment method where practicable and where permitted by the relevant payment provider. We will be entitled to deduct our service fee from any refund we receive on your behalf before remitting the balance to you.

11. AIRFARES AND AIRLINE CONDITIONS

Airfares are subject to the fare rules and conditions of the relevant airline.
Please note that certain airfares are non-refundable; non-transferable; non-changeable; subject to cancellation fees; subject to amendment fees; or subject to restrictions on name changes.

Airline baggage allowances, seat selection, meals, entertainment and other services vary between airlines and fare types. Your Travel Consultant can advise you of the applicable conditions at the time of booking.

12. FLIGHT SCHEDULE CHANGES

Unfortunately Airline Schedule changes/or cancelled flights are beyond our control, we will endeavor to
We recommend that you reconfirm your flight details with the relevant airline approximately 24 hours before departure.

Where an airline changes your flight schedule, Au Revoir Travel will assist you where reasonably possible in accordance with the airline's policies. We will endeavor to do everything possible to assist and work with the airline to find the most suitable alternative for your flights, to the best of our ability.

Any additional costs arising from an airline schedule change will be subject to the airline's applicable conditions and your rights under the Australian Consumer Law.

13. SEAT SELECTION AND BAGGAGE

The majority of airlines now charge an additional fee to pre-selected seats; preferred seating;
Checked baggage; additional baggage; meals; beverages; and other onboard services.

Seat selections are subject to airline availability and are not always guaranteed.
An airline may change a passenger's allocated seat for operational or other reasons.
Your baggage allowance will be shown on your airline documentation or can be confirmed with the relevant airline.

14. ACCOMMODATION

Accommodation standards, facilities and services vary between properties and destinations.

Certain accommodation providers may charge additional amounts such as, resort fees; city taxes; local taxes; tourism taxes; security deposits; or other charges payable directly at the property.
A Credit or Debit Card may be required at check-in as a security deposit.

In certain countries some accommodation properties may have stairs rather than lifts and some properties may not provide air-conditioning. Please advise your Travel Consultant of any mobility requirements, accessibility requirements or other special needs before booking.

15. PASSPORTS, VISAS AND ENTRY REQUIREMENTS

It is your responsibility to ensure that all travellers hold valid passports and any required visas, permits, electronic travel authorizations or other documentation.
Many countries require passports to have at least six months' validity beyond the date of travel or return.
Some destinations require machine-readable or biometric passports.
Entry requirements can change at short notice. You should check the latest requirements applicable to your nationality, destination and circumstances before travelling.

Any fines, penalties, additional accommodation, transport costs or other expenses arising because you do not hold the required documentation are your responsibility, subject to your rights under applicable law.

Au Revoir Travel may provide general information regarding visa and entry requirements, but the final responsibility for ensuring that all documentation is valid and meets government requirements rests with the traveller.

16. ENTRY REQUIREMENTS The European Union Entry/Exit System

https://www.smartraveller.gov.au/news-and-updates/european-union-entry-exit-system-coming

What is the Schengen area?
The Schengen area is made up of 29 European countries with common border rules. It lets travellers move freely between Schengen countries without: going through border controls, getting a visa for each country.
See a list of countries in the Schengen area.

What is the EES?
The EES is a digital identity record for non-EU nationals travelling into the Schengen area for a short stay. It's designed to streamline the border process and increase border security.

The EES collects your personal data, including:
Data listed in your travel document, such as your full name and date of birth
Date and place of each entry and exit
Facial image and fingerprints (called 'biometric data')
Whether you have been refused entry before.
The EES will apply to the external borders of Schengen area countries. This means the borders between a non-Schengen country and a Schengen country. It doesn't apply when you travel within the Schengen area.

You still get the usual visa-free days in the Schengen area.

Remember:

Within 180 days, you get 90 days that are visa-free.
Your 90 days start from your first day in the Schengen area.
If you leave and return within the same 180-day period, your previous stay will count towards your 90-day maximum.
If you use up your visa-free days, you must leave the Schengen area.

MANDATORY REQUIREMENTS TO ENTER USA & CANADA
If you are travelling to the United States (including Hawaii) please see https://esta.cbp.dhs.gov/
for information regarding compulsory pre-registration for their visa waiver program. Please note, you may not meet the requirements of ESTA and may be required to obtain a visa.

If you are travelling to Canada you are also required to apply for their ETA, please see details below:

- Get an electronic travel authorization (eTA) before you travel to Canada by air. You may not be allowed into the country if you have a criminal record, including a drink driving conviction.
- Entry and exit conditions can change at short notice. You should contact the nearest high commission or consulate of Canada for the latest details.

We suggest to check with your respective **Airline's travel conditions** and requirements prior to departure on the Airlines website.

17. TRAVEL ADVICE AND SMARTRAVELLER

We recommend that all travellers consult the Australian Government's Smartraveller website before departure.

STAY UP TO DATE WITH THE LATEST AUSTRALIAN GOVERNMENT TRAVEL UPDATES:
Please ensure you read the latest travel and border information for Australian travellers, this covers **Local laws, passport and visa information, health advice, currency information, local customs, safety and crime and local contacts. Emergency contacts and Consular contact information.**

Visit: www.smartraveller.gov.au

18. TRAVEL INSURANCE – Enjoy a 10% discount off your Travel Insurance Policy when purchasing through Au Revoir Travel

We strongly recommend Travel Insurance it provides Australian residents with travel insurance cover for international trips to help protect against an array of unforeseen complications – from unexpected injury or illness to travel delays, lost luggage, and more.

You must read the **Insurer's Combined FSG/PDS** before you decide to buy the travel insurance product you are considering purchasing to ensure it meets your needs and financial situation. The Combined FSG/PDS also contains information about the conditions, limits and exclusions that apply to the insurance, the 21 day cooling-off period, and how you can access the Insurer's privacy policy and complaints handling procedures.

It is your responsibility to ensure that you have adequate travel insurance to cover all aspects of your Holiday. Some travel providers to avail of their services Travel Insurance is a mandatory requirement to undertake and participate on their Cruise, Tour, Flight etc. This will be advised to you at time of booking via your travel consultant.

You should carry both electronic and hard copies of your travel insurance policy and emergency assistance contact details while travelling.

Credit card travel insurance – Effective 01 October 2026 IMPORTANT

Effective 1 October 2026, some banks and credit card providers are reviewing, reducing or removing complimentary travel insurance benefits associated with certain credit cards.

Some cards may have reduced levels of cover or specific benefits removed, while others may no longer include complimentary travel insurance.

If you are relying on travel insurance provided through your credit card, Au Revoir Travel strongly recommends that you check directly with your bank or card provider to confirm:

- Whether complimentary travel insurance is still included with your card
- The level of cover provided
- Whether any benefits or conditions have changed
- The eligibility requirements for your particular card and travel arrangements

It is the traveller's responsibility to ensure that they have appropriate travel insurance cover for their holiday.

19. HEALTH, VACCINATIONS AND MEDICAL REQUIREMENTS

It is your responsibility to understand the health and vaccination requirements applicable to your destination.
We recommend that you consult your doctor, travel medical service or specialist vaccination clinic before travelling.

If travelling with prescription medication, you should carry appropriate documentation and check the requirements of each destination you are visiting. Some countries require specific vaccination certificates or other medical documentation. Requirements can change, and you should check the latest information before departure.

20. SPECIAL REQUESTS AND MOBILITY REQUIREMENTS

Please advise your Travel Consultant **at the time of booking** of any special requirements, including but not limited to:

- Dietary requirements
- Mobility assistance
- Wheelchair requirements
- Medical or accessibility requirements
- Airline meet-and-assist services
- Connecting-room requests
- Bedding preferences
- Any other special requirements or requests
-

Au Revoir Travel will endeavour to communicate all special requirements to the relevant Travel Providers and suppliers on your behalf.

Please note that special requests are subject to availability and cannot always be guaranteed by airlines, hotels, cruise lines, tour operators or other Travel Providers. Where a request is important to your travel arrangements, we recommend confirming this with your Travel Consultant prior to departure.

21. FREQUENT FLYER AND LOYALTY PROGRAMS

If you are a member of a Frequent Flyer, airline, hotel, cruise or other loyalty program, please advise your Travel Consultant at the time of booking. We can add relevant membership details to your booking where applicable.

It remains your responsibility to check that points, status credits or other benefits have been correctly recorded.
Some fares and booking classes may not qualify for points or status credits.

22. TRAVEL PROVIDER TERMS & CONDITIONS

Each Travel Provider has its own terms and conditions.

Supplier Cancellation Conditions

Cancellation fees and conditions vary between airlines, hotels, cruise lines, tour operators and other Travel Providers. Before confirming your holiday booking, **we strongly recommend that you check the relevant Travel Provider's website and carefully read their terms and conditions**, including their cancellation and amendment policies.

Please ensure you are fully aware of any **cancellation fees, non-refundable amounts, deposits, penalties or other charges** that may apply should you need to cancel or amend your holiday reservation.

Once a booking has been confirmed, cancellation fees imposed by the relevant Travel Provider may apply. **Au Revoir Travel cannot waive or refund supplier-imposed cancellation fees or charges.**

Your Travel Consultant will be happy to explain the applicable conditions and assist you with any questions prior to confirming your booking.
Where there is a conflict between these Terms & Conditions and a Travel Provider's terms, the Travel Provider's terms may govern the particular travel service, subject always to your rights under the Australian Consumer Law.

23. NO-SHOWS

If you fail to present for your Flight, Cruise, Tour, Accommodation or other Travel Product, you may be treated as a "no-show". A no-show may result in the loss of the booking and/or the entire amount paid.
Any refund will be subject to the relevant Travel Provider's terms and conditions and applicable law.

24. EVENTS BEYOND OUR CONTROL

Au Revoir Travel will not be responsible for any failure or delay in providing our Booking and Advisory Services where the failure or delay results from circumstances beyond our reasonable control.

Force Majeure

We will not be held liable for any failure or delay in providing you with Booking & Advisory service in relation to Travel Products that is due to events beyond our control. Including however not limited to
acts of God, accident, war, riot, terrorist act, epidemic, pandemic, quarantine, outbreaks of infectious diseases, civil war, natural catastrophes, Government acts or omissions, changes in laws or changes in Border controls. If a force majeure event occurs that does affect your travel reservation or ability to travel, your entitlement to a refund, credit or re-scheduled travel booking will depend on the relevant Travel providers T&C's and will be subject to any rights you have under Australian Consumer Law.

Where such an event affects your travel arrangements, your rights to a refund, credit, amendment or alternative arrangements will depend upon the relevant Travel Provider's terms and applicable law.

Where you are entitled to a refund from a Travel Provider, Au Revoir Travel will assist in facilitating that refund after funds are received from the relevant provider. Refunds arising from major disruptions may take an extended period to process.

25. AU REVOIR TRAVEL FEES AND COMMISSIONS

Au Revoir Travel may receive commissions, fees, rebates, incentives or other benefits from Travel Providers in connection with bookings. These amounts may vary between Travel Providers and products.
Our Professional Service Fees are charged separately for the services we provide.

Professional Service Fees and commissions received from Travel Providers are generally non-refundable following cancellation, subject to applicable law and the specific circumstances of the booking.

26. YOUR RESPONSIBILITY FOR YOUR TRAVEL ARRANGEMENTS

You are responsible for ensuring that the travel arrangements you purchase are suitable for your circumstances.
This includes considering: your health and mobility; destination suitability; physical requirements of tours or cruises; and any other personal circumstances relevant to your travel.

Au Revoir Travel will provide advice and assistance based on the information you provide to us.

You should advise your Travel Consultant of any circumstances that may affect the suitability of your travel arrangements.

27. PRIVACY

Au Revoir Travel takes your privacy seriously. We collect and use personal information for purposes including: responding to enquiries; planning and arranging travel; processing bookings; communicating with Travel Providers; providing travel-related services; processing payments; providing relevant travel information; and administering our relationship with you. We do not sell, trade or rent your personal information.

Your information may need to be provided to Travel Providers and other service providers involved in arranging your travel.
Our handling of personal information is subject to our Privacy Policy and applicable privacy legislation.

28. COMPLAINTS AND ASSISTANCE

If you have a concern regarding your booking or our services, please contact your Travel Consultant or Au Revoir Travel as soon as possible. Where the concern relates to a Travel Provider, we will assist you in communicating with the relevant provider where reasonably possible. Where a service has not been provided by the relevant Travel Provider, any rights you may have against that provider will be governed by the provider's terms and applicable law.

29. AUSTRALIAN CONSUMER LAW

Nothing in these Terms & Conditions is intended to exclude, restrict or modify any rights, guarantees, warranties or remedies available to you under the Australian Consumer Law or other applicable legislation.

To the extent permitted by law, Au Revoir Travel's liability in relation to services provided by third-party Travel Providers is subject to the nature of the services we have agreed to provide to you and the applicable legal rights and remedies.

30. WEBSITE AND CHANGES TO THESE TERMS

Au Revoir Travel may update these Terms & Conditions from time to time.
Changes will apply to new bookings from the date they are published, unless otherwise stated.
The Terms & Conditions applicable to your booking will be those provided to you or otherwise applicable at the time your booking is made, subject to any changes required by law.

31. TRAVELLING WITH PEACE OF MIND

Download the Airlines Mobile App
Travel is made easy. Plan, book and manage your trip with the Airlines app. Bringing you a digital travel experience with access to a range of features at your fingertips, you can expect even more enhancements that will progressively be added in future.

For international flights, we recommend arriving at the airport approximately three hours before departure, unless your airline advises otherwise.

For domestic flights, we recommend allowing sufficient time for check-in, security and boarding in accordance with your airline's requirements.

Using Your Mobile Phone Overseas

Before travelling overseas, we recommend checking with your Australian mobile phone provider regarding **international roaming, overseas data packages and available travel options**.

Depending on your destination and mobile provider, you may have several options, including:

- **International roaming** – Check the daily or monthly roaming rates available through your Australian provider and confirm which countries are covered.
- **Travel eSIM** – An eSIM can provide access to mobile data overseas without using your Australian mobile data allowance. Check that your mobile phone is unlocked and eSIM-compatible before departure.
- **Local SIM card** – Purchasing a local SIM may be an option for longer stays or where local calling and data are required.
- **Wi-Fi** – Use hotel, airport or other trusted Wi-Fi networks where available. Avoid accessing sensitive banking or personal information through unsecured public Wi-Fi.
- **Airplane Mode** – If you do not wish to use mobile roaming, place your phone in Airplane Mode and use Wi-Fi when available.

Before departure, we recommend checking your provider's **current international roaming rates, inclusions and conditions**, as these can vary by destination and may change.

Important
To avoid unexpected charges, make sure you understand **how your phone will connect to mobile networks overseas and what data, calls and text messages may cost** before you leave Australia.
Save important contact details in your phone before departure, including your Travel Consultant, accommodation, airline, travel insurance emergency assistance and any relevant local emergency numbers.

32. DRIVING OVERSEAS

If you intend to drive overseas, check whether an **International Driving Permit** is required for your destination.
Australian travellers may need an International Driving Permit in addition to their Australian driver's license.
You should check the local driving laws, insurance requirements and conditions applicable to the country or countries you intend to visit. Details are available on the RAC WA website.

Ticketing and Documentation
Your consultant will contact you to advise when the documents will be ready. **All travel documentation will be available for collection at least 2 weeks prior to departure.**

33. CONTACT DETAILS

Au Revoir Cruise & Travel
319 Walcott Street
Mount Lawley WA 6050
Australia

Phone: +61 8 9242 3339
Email: info@au-revoir-travel.com.au
Website: www.aurevoirtravel.com.au

It has been our pleasure to plan and book your Holiday! We thank you for booking through Au Revoir Travel, please do not hesitate to contact us should you require any further information.

We look forward to assisting you before, during and after your travels and wish you a safe and wonderful holiday.

Au Revoir Travel
Expert Advice • Worldwide Travel • Experienced Team • Peace of Mind

Australian Travel Industry Association | ATAS Travel Accredited